Frequently Asked Questions on Bal Sahyog - NGO:

1. Is Bal Sahyog a registered society?

A. Yes, Bal Sahyog is a nonprofit organization founded by Late Prime Minister, Smt. Indira Gandhi, in 1954 and registered under societies registration act 1860, foreign contribution act, 12A and 80G of income tax act etc.

2. Does Bal Sahyog have any branch apart from main office?

A. Bal Sahyog has its main and administrative office located at Connaught Place, Opposite L Block in Outer Circle (Near Kake-Da-Hotel) and has nine branches in different slums of Delhi. The Shelter Home and Open Shelter is located in Connaught Place in its main and administrative office campus, while outreach programs, Balwadi, remedial and vocational centres are situated in slums at different locations of Delhi. Bal Sahyog has 9 ongoing community development centres located at Wazirpur, Rithala & Naharpur in North West Delhi, Inderpuri in North Delhi, Kotla and Ashram in South Delhi, Paharganj and Karol Bag in Central Delhi and Dallupura in East Delhi.

3. How does Bal Sahyog raise its funds?

It raises the valuable resources for working on the issues of children, women and youth through:

- **Individual Donations**: A good number of people donate in cash and kind, sponsor special lunch, dinner and breakfast for children, sponsor exposure visit of children and infra- structure development of the Institution etc.

- **Corporate and Institutions**: They make donation of needy infrastructure for children, sponsor their exposure visit, special lunch, dinner and breakfast. The CSR of Tech. Mahindra and ESSEL Foundation etc. support the under privileged children, women and youth for addressing early childhood education, livelihood, vocational training, placement services etc. by sanction of annual grants for projects.

- **Hoarding and Sale of Goods:** Bal Sahyog has two hoardings in their premise that is allotted to Advertising Agencies based on open tender. The revenue earned from the rent of the hoardings are used for the services of vulnerable children and running other welfare activities of the organization. Bal Sahyog also organizes sale of products (diya, stitched clothes, cards etc.) made by the children and youth trainees doing vocational training from time to time and proceed from the sale of these products is reinvested in similar welfare activities.

- **Government Grants:** Bal Sahyog receives direct funds from Govt. of NCT of Delhi under Integrated Child Development Scheme (ICPS) for managing the Shelter Home and the Open Shelter also. The Govt. grants are, however, received on reimbursement basis at the end of the year.

- **Grants from Donor Agencies:** Bal Sahyog receives grants from Irish Aid Division, Embassy of Ireland and some other donor agencies for conducting health, awareness, counseling and nutritional support to the children in contact centres and Home from time to time through annual grants.

4. Can an individual contribute to Bal Sahyog?

A. We encourage all individuals to join hands and **do what they can** to help children grow as a responsible citizen with love and dignity. Bal Sahyog provides them the platform to play an important role to achieve the change they desire. They can contribute their money, materials, influence, skill and time. The small contribution of these individuals goes a long way and makes a big difference in the life of the underprivileged children.

5. How Bal Sahyog Protects the rights of the children?

A. Bal Sahyog has made Child Protection Policy for implementation in the organization by the staff and visitors to the organization. The policy recognizes and reiterates the rights of the children as enshrined in the Constitution of India, direction of NCPCR, National and Local laws as well as resolutions adopted and ratified by India under the UN Convention on the Rights of the Child. It follows the CPC and facilitates awareness and implementation of the same by others.

In the preceding years, the organization has also made constant efforts to strengthen its institutional approach and reach out to the community so that prevention and sustainable assistance for protection, growth & development of children could be made through community awareness, strengthening and involvement.

6. Can Bal Sahyog admit any child to its shelter home directly?

A. Bal Sahyog can admit or bring any child found in vulnerable condition during outreach in its Open Shelter, but it has to produce before the Child Welfare Committee (CWC) immediately or within 24 hours and act on the directions of the CWC thereafter.

7. What sorts of facilities are provided to children in Bal Sahyog?

A. Bal Sahyog provides shelter, education, vocational training, nutrition, clothing, medical care, recreational and overall facilities and services to children in need of care and protection including orphans, runaways, abandoned, surrendered, drug addicted and rescued from child labor or street children. After the children attain the age of 18 years we place them in jobs or try to find sponsor who can sponsor them for higher education also.

8. What Bal Sahyog does with the Child after he becomes adult?

A. Once a child is admitted in the Shelter Home/Open Shelter of Bal Sahyog, regular counseling is done with the child to trace the address of his family and repatriate him with his family if it is in the best interest of the child. For those children, who stay in the Bal Sahyog Home till they attain the age 18 years, Bal Sahyog tries to find sponsor who can support them in their future studies or rehabilitations. It puts them up with NGO having after care facilities for such children and provides support for their vocational training and placement in gainful engagement. Bal Sahyog follows up the case of all such children till they are settled or for 1/2 years and provides need based support. Every year Bal Sahyog places over 650 young adults and women in gainful engagement from Contact centres in slums of Delhi. It also provides placements to the children from Children's Home who completed 18 years of age.

9. Are Bal Sahyog children allowed to go outside the shelter home?

A. All children go to different parts of the city once or twice a month on an exposure visit and participate in 3 days camp once or twice every year with support from our Volunteers like Make A Difference (MAD) etc. They also attend Govt. Schools in the neighborhood.

10. *Can anyone arrange a city tour or outing for children other than Bal Sahyog?*

A. Yes. Some organizations and individuals arrange for city tour of children. One can sponsor an outing for 40 children to a place of their choice for a day by donating Rs. 6000/ or arranging a bus for their transportation. They can travel with the children as well.

11. *How are Bal Sahyog children studying?*

A. All children in Bal Sahyog are enrolled in formal schools within 15 days of their arrival in the Campus. Children are provided age appropriate admission. Children admitted to Primary School are escorted by two House parents every day to their respective Schools and Children studying in High School go to their School every day on their own. Bal Sahyog has its own Middle School providing education to children admitted for class VI to VIII. They are given additional tuition for seven months by reputed academic institutions. Volunteers doing graduation, post-graduation or professional's also provide special tuition to children.

12. *Are the children provided computer education?*

A. All children above the age of 8 years are provided exposure and training in computer literacy by Bal Sahyog. There is special trainer appointed for the same with separate computer room installed with 15 computers in its campus.

13. *Does Bal Sahyog take the donation from individual?*

A. Yes, we encourage individual donation as helps in providing quality services and care to our children. One can donate in cash or kind, sponsor a lunch, dinner or breakfast, celebrate birthday, provide infrastructure like geyser, water cooler, refrigerator, clothes, shoes and sleepers etc.

14. *How Bal Sahyog accept the donation by cash, cheque or on line?*

You can donate through Cash, Cheque, Demand Draft, RTGS or NEFT in favor of Bal Sahyog directly by making payment to our accounts department or through Bank: Kotak Mahindra Bank, Branch: G-39, Connaught Circus, New Delhi, A/C No: 7411745018, IFSC:-KKBK0000214, MICR: 110485045, PAN: AAATB0522A.

For donations by foreigners and NRIs, Please contact Executive Director, Bal Sahyog: Opp. L Block, Connaught Circus, New Delhi-110001, Call: 01123411273/995, **Email:** balsahyog@balsahyog.org.in **Website:** www.balsahyog.org.in. All donations are exempted under Section 80G of the Income Tax Act of 1961.Can an individual or group help children of Bal Sahyog by other than monetary support?

A. Yes, by volunteering their time for teaching, providing career counseling, helping in promoting creativity among children, organizing health camps, eye test camps, dental awareness camp, sponsoring sport and games etc.

15. *How Corporate can do the welfare of the children in Bal Sahyog?*

A. Bal Sahyog is providing residential services to children in need of care and protection in the age group of 7 to 18 years in its Children's Home. It is also providing early childhood education, remedial/non formal education to school drop outs and vocational training to youth and women. Corporates under their CSR programme can sponsor these programmes by providing financial grants and assistance for the same as per their policies.

16. *Does Bal Sahyog provide internship to professional in social work and other disciplines.*

A. Yes, Bal Sahyog provides Internship opportunities to student from various Institution and Universities on a regular basis.

17. *What is the contact detail of Bal Sahyog?*

A. The contact detail is as follows: Executive Director, Bal Sahyog, Opp. L Block, Connaught Circus, New Delhi, 110001; Phone no: 011-23411273/995 email: balsahyog@balsahyog.org.in Website: www.balsahyog.org.in Bal Sahyog is also registered with JUST DIAL Services having Customer Care no : 88888-88888. You can know about Bal Sahyog and its services from Justdial as well.